

## Renting Terms & Conditions

**General** - This contract for the rental of fashion accessories and clothes ("item or items") entered into on the date written below between collective CHAOS design ("CCD") and the party whose email will be entered in the email window online or entered below. The item or items rented, the rental charge, the ship date and return date for each item may be listed on a separate invoice which shall be considered a part of this contract.

**Security Deposit** - CCD will not require a security deposit from the Customer, given that a valid paypal e-mail address or credit card number has been provided.

**Alterations** - CCD will not make any alteration to the item(s) without additional charges to the customer.

**Payment of Rental Charge** - Customer will pay the rental and shipping charges (one way) in full upon checkout process; Customer will be responsible for shipping back the items at their own expense. CCD will accept payments via paypal checkout.

**Ordinary Use** - Customer agrees that the item(s) will be used only in the ordinary course of activities associated with the item(s), such as photo sessions and/or event attendance. Any other use of the item(s) must be approved in advance by CCD. This agreement and the renting terms are not transferable and the item(s) must remain in the customer's possession at all times. CCD reserves the right to use the images of the items produced, if any, for promotion as well as profit, as long as due credit is given.

**Shipping:** All rented items will be shipped within 2-3 business days from the payment clear date, unless a different date is noted at checkout. Our domestic rental orders ship via USPS or Fedex at a flat-rate charge. All international orders are shipped via USPS. Special shipping services, if needed should be request by email or phone and will be billed to the customer separately. Free shipping promotions apply to regular domestic shipping only. Insurance is required for the items to be shipped both ways.

**Rental Period** – Rental period will start on the "item shipped" date and end with the "due back" date. Customer is responsible for determining the appropriate shipping date and transit time.

**Late Charge** - If Customer fails to return the item(s) on the due back date, Customer will be assessed a daily late charge which shall be equal to fifty dollars (\$50) per item per day from the return date that the customer fails to return the item(s).

**Damages** - On the due back date indicated on the "renting agreement" Customer will ship the items in the same packaging as received along with the garment checklist in the same condition in which the item(s) were received, and agrees to pay for any damage to or loss of the item(s) while the item(s) were in the Customer's possession. If the damage appears to be something that can be cleaned or fixed, Customer will pay CCD the reasonable costs of cleaning and/or fixing incurred by CCD. If Customer fails to return the item(s) or if the item(s) is/are lost while in the Customer's care whether or not the loss was Customer's fault, by theft, by acts of GOD or any other means; or if the item has been damaged beyond repair, the item(s) will be considered a loss. Customer will pay CCD the reasonable replacement costs of the item(s). In case any collection action is required, Customer will pay to CCD the reasonable collection costs and/or reasonable attorney's fees incurred by CCD.